

The Kent Crisis Care Concordat

Health and Wellbeing Board 15 July

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Background to the Crisis Care Concordat



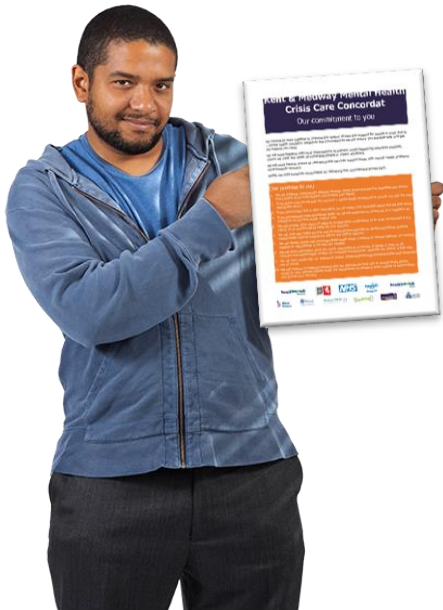
Services for people who are having a mental health crisis need to be working together closely so people get the right help at the right time.

At the moment people tend to use A&E services or people may be detained in police cells under s136, but these may not have the specialist skills to help people or be the right environment.

What we are going to do to help

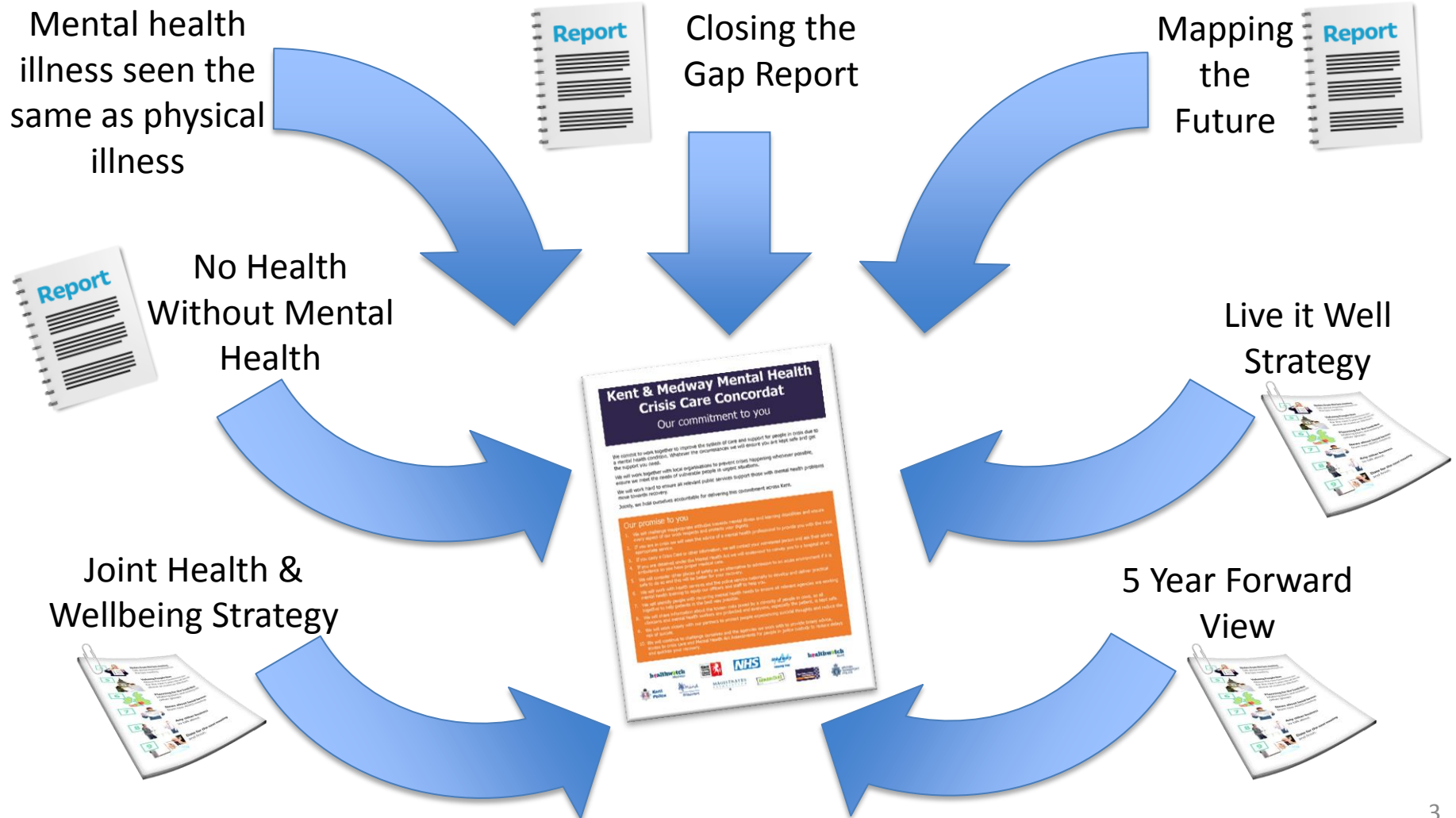
Through the Crisis Care Concordat work together with other organisations to meet people's mental health needs before, during and after a crisis.

Commission integrated/extra services so that people's mental health needs are looked after and they don't need to go to A&E in a crisis. And 0 people detained under s136 in a police cell.



Where the Crisis Care Concordat has come from

It brings together a number of reports and strategies



What is the Mental Health Crisis Care Concordat?



It is an agreement by over 20 national organisations on how we respond to people who are having a mental health crisis.

It is about joining up services for people who are suffering from a mental health crisis.

The concordat says:

“We support to work together to improve the system of care and support so people in crisis because of a mental health condition are kept safe and helped to find the support they need – whatever the circumstances in which they first need help – and from whichever service they need to turn to first.”

Who is signed up for it in Kent?



What has happened already?



Over the last 2 years we have:

- Improved crisis care for children and young people
- Single point of access project led by KMPT
- Joined up police and mental health response
- Street triage project
- The Concordat has consulted and engaged with patients and carers about developing crisis support
- Made our services more efficient
- Improved how we work with other agencies and organisations
- We have also made services better for people with carers and families



What needs to happen next



Reduce Mental Health Act s136s



Make information sharing better between agencies so that treatment can be better for people who often have mental ill health.



Mental health professionals who can give on the spot advice to the police. The aim is reduce the use of Section 136.



People who go to hospital with mental health issues should have the same priority as those with a physical illness.



A crisis café run by the voluntary sector so that people experiencing mental health illness can access a resource out of hours.

What are the financial and legal implications?



There are no identified financial implications. Any costs are expected to be met through existing budgets.



The Board has to by law under section 95 of the Health and Social Care Act 2012 to encourage people who arrange health and social care services to work in an integrated way.



The development of the Crisis Care Concordat is therefore part of the Board's responsibility.

How this will make things better for the patient



- Access to support before crisis point



- Urgent and emergency access to crisis care



- Quality of treatment and care when in crisis



- Recovery and staying well/preventing future crisis



- Reduction in ambulance call outs and A&E visits/Mental Health Act Section 136 assessments and readmissions within 30days

How this will make things better for the service



- Reduction in ambulance call outs and A&E visits/Mental Health Act Section 136 assessments and readmissions within 30days



- People who do use A&E get the right service



- More awareness in acute services of mental health issues and improved urgent crisis advice for primary care/GPs.

Recommendations



- The Health and Wellbeing Board is asked to support the work of the Kent and Medway Mental Health Crisis Care Concordat



- The Health and Wellbeing Board is asked to agree the governance framework of the concordat group to report annually progress to the Kent Health and Wellbeing Board.

Thank you and any questions



**Kent
Police**

