



County MHAG 20th April 2016

Catronia Toms, Head of Health and Wellbeing

On behalf of



by



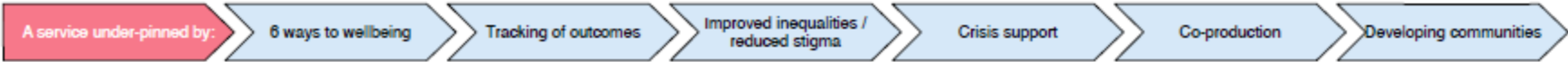
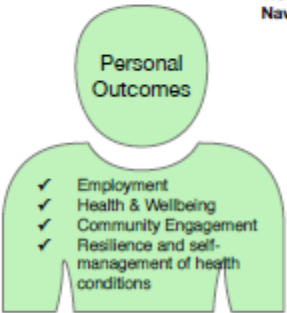
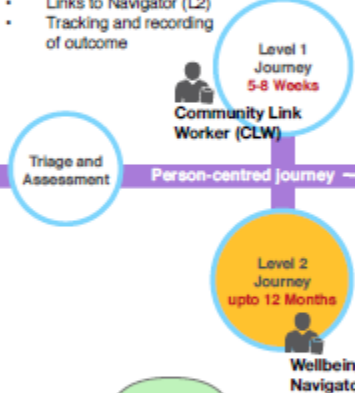
Wellbeing Discovery Session

Journey Begins

Support level determined through assessment & driven by clients goals.

Holistic support provided to help prioritise specialist support and intervention for the individual, whilst CLW/WBN ensure its joined up, co-ordinated & avoids duplication.

- Triage for needs & assessment
- Registration & core data collection
- Wellbeing & action plan produced
- Assigned to well-being journey L1 or L2.
- Complete community link worker activity
- Links to Navigator (L2)
- Tracking and recording of outcome





Why Shaw Trust?

- ✓ 20 + years working in Kent under grant agreement with KCC alongside
- ✓ Largest delivery network in the UK with 94 organisations
- ✓ 50% of all Shaw Trust programme delivery is delivered by its network partners
- ✓ Supporting people with disabilities to improve their lives
- ✓ Experience in delivering payment by results contracts
- ✓ Believe we can make a difference in Kent
- ✓ Good balance sheet position

Live well 
Community wellbeing



Contracted Partners

We are pleased to have the following organisations as agreed partners on our shared journey to improve mental health and wellbeing in Kent:

We have agreed contracts with our significant partners -

- ✓ Centra Care and Support
- ✓ West Kent Housing Association
- ✓ MCCH
- ✓ Social Enterprise Kent
- ✓ Porchlight





And have agreed transitional funding with the following organisations whilst we develop a diverse network based on service user needs and feedback

- ✓ Maidstone Mind
- ✓ Tunbridge Wells MHRC
- ✓ West Kent Mind
- ✓ Ashford Umbrella
- ✓ Herne Bay Umbrella
- ✓ Canterbury Umbrella
- ✓ MCCH Ashford





Wider Network Developments

Now looking at our approach to wider network partners and will be developing this in the next few months. Below are some of the organisations who have expressed an interest in working with us / being in our network.

- CROP
- Homestart Ashord
- Homestart Canterbury
- Jasmine Vardimon
- SingSure
- Sun Pier House
- Walk Tall
- Blackthorne Trust
- Primary Care Social Work Team
- Sevenoaks Hero's Team
- Kent Enablement Recovery Service
- West and Mid Kent Relate
- Kent Police – Partnerships and Communities
- The March Wood Project
- Citizen Advice Bureaus covering both lots
- Physical Folk
- Pie Music factory
- Creative foundation
- Take Off
- Evolve
- Kent Countryside Partnership
- Age UK – Herne Bay
- KMPT CMHTs
- Speakup
- SEAP
- Red Zebra



Delivery Network Engagement Event

- ✓ First delivery network interface meeting - Friday 15th April
- ✓ Interactive event with over 50 individuals engaged from the full range within our significant partners and transitional network.
- ✓ Positive feedback received
- ✓ Frequency and content of meetings determined by members
- ✓ On-boarding additional members to the group to be agreed by the Interface Group
- ✓ Opportunity for sharing best practice, raise issues, discuss innovation and ideas



Service User Involvement

We are planning to take this forward at 3 levels:

- **Individual** - active co-production of their Wellbeing Action Plan including:
 - liaison with new organisation to support their aspirations
 - peer support
- **Internal service user interface group** with direct access to programme leadership. Includes:
 - Service user input recruitment
 - Cycle of feedback
- **External service evaluation** via 2 strands:
 - Regular interface with existing service users forums both within our network and independent voices
 - Formal independent evaluation

Any other suggestions?



Raising Ideas and Suggestions

Service Users via:

- Interface group
- Independent feedback / comment
- Feedback survey or ad hoc individual feedback
- Any other suggestions?

Organisational via:

- Within network – regular meetings / delivery network interface
- External to network – general inquiries, MHAG, service user forums, CCG community network forums

Any other suggestions?



Moving forwards towards better wellbeing

On behalf of



by

