



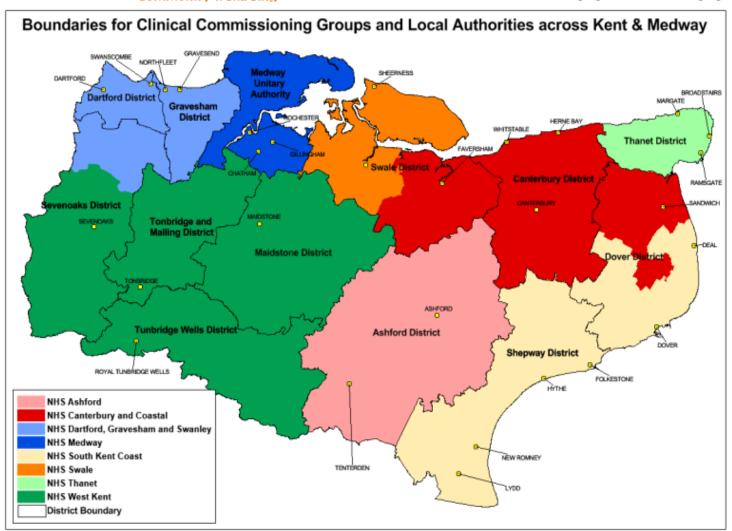
Porchlight Presentation to Mental Health Action Groups DGS and Swale CCG areas





Porchlight

Changing attitudes • Changing lives







Help improve mental health and wellbeing

- Personalised support
- Momentum, recovery, forward direction of travel
- Connect people to their communities
- Wide range of opportunities
- Smooth pathways
- Joined up working between services
- Improved transitions
- Outcome focused
- Robust performance measures





Active: Healthy living, sports & leisure

Care: Environment and respecting & investing in communities

Take notice: Learning what's available in your community



Keep learning: Trying new things promoting independence

Give: Volunteering and supporting others

Connect: Developing support networks





Why Porchlight?

- Primary Care Community Link Worker Service
- Adolescent Support Service
- Family Support Service
- Community Inclusion Service
- Jobs, Education & Training Service
- Rough Sleeper Service
- Homelessness Prevention Service
- Private Rented Sector Team
- Young Adults & Adults Supported Accommodation





Contracted Delivery Partners in Lot 1

- North Kent Mind (DGS)
- Rethink Sahayak (DGS)
- Mcch Employment Service (DGS)
- Together Swale Your Way (Swale)
- Shaw Trust Employment Service (Swale)
- Mcch Signpost (DGS & Swale)
- Groundwork (DGS & Swale)

Small grants

- Carers First in Kent & Medway
- Carers Support Ashford, Shepway & Swale
- Walk Tall





Porchlight Services

Kent Wide

- Primary Care Community Link Service
- Central Referral Team

DGS & Swale

- Community Inclusion Service
- Mental Health Housing Service (new)





Funding decisions

- Stability & change
- Services across each area
- Increased peer support & housing support
- Community settings
- Costly to Porchlight we believe in this service
- Not looking to make a profit
- Reinvest in services
- Innovation grant





Wider Network includes

Age UK Avondalecare

Charlton Athletic Community Trust DWP Work Services Directorate

Ethnic Minority Independent Council Gravesham Network Development CIC

Hodge, Jones & Allen Solicitors Karibu Community Action Kent

Kent Adult Education Kent Arts & Culture Service

Kent Community Health NHS Trust Kent Creative Arts

Kent Fire & Rescue Service Kent Library Service

Kent Sport & Physical Activity Service Live Heritage CIC

Morning Star Sailing Trust Primary Care Social Care Workforce

Primary Care Mental Health Specialists Sheppey Matters

Sidney de Haan Singing for Health Turning Point

IAPT providers Vocational Advisors KMPT

Network events Network growth

Mapping exercise





How are referrals made?

- No wrong door
- Direct to services
- Call 0800 567 7699 Central Referral Team
- Email <u>info@livewellkent.org.uk</u>
- Direct referrals between services





What happens then?

Within a week

- Wellbeing scale
- Wellbeing plan
- Personalised aims & objectives
- Services offered
- Refer on directly if unable to provide service

Call backs – how are things going? 6 month follow up





Service User Involvement

- 4 service user mobilisation steering group meetings
- Changes made eg: helpline, computer group
- Steering group meeting in May (bi-monthly)
 - Service users
 - Senior managers of delivery partners
 - Decision making group
- Service user feedback events
- Mystery shopping





How to raise issues / ideas / ways to improve the service

- In MHAGs or service user forums
- Contact directly <u>hilaryjohnston@porchlight.org.uk</u>
- Or via <u>info@livewellkent.org.uk</u>





Porchlight are looking to

- Listen
- Respond
- Work in partnership
- Value other organisations
- Make Living Well in Kent a reality

Thank you

Any questions