

Medway Mental Health Action Group



Meeting on 29th March, 10.30pm

ThinkAction, Pender House, Whitewall Road, Medway City Estate,
Rochester, Kent, ME2 4EW

PRESENT

ORGANISATION & EMAIL ADDRESS

Alan Heyes - Chair	Mental Health Matters
Jenny Wheeler- Minutes	Pohwer
Brian & Jeanne Clark	Carers
Jennie Pasternak	Medway Council,
Paul Newman	DWP Chatham Jobcentre
Rathini Mills	Public Health
Sara Moreland	Public Health
Bobbie Taiano	Carers First
Jan Buckman-Drage	KMPT Primary Care Psychological Therapies
Malcolm Hazelton	Rethink
Gloria Pongo	Carers First
Joseph Akinseye	Sanctuary Supported Living
Suzanne Gosney	ThinkAction

APOLOGIES

ORGANISATION

Graham Tanner	Medway Council/CCG
Sharon Dosanjh	Medway CCG
Alec Renmant	Insight Healthcare
Jane Adams	KMPT Community Mental Health Team
Margaret Hanley	Carer
Renee Hepker	KMPT

1. Welcome Introductions & Apologies

The Chair welcomed the group and apologies were noted as above.

2. Minutes from last meeting - Approved

3. Action Points

From local MHAG:

No.	Action	Responsible	Response
1	From Dec '16 meeting: Raise the high CMHT referral rates with Angus	Sharon Dosanjh	Looking into how this can be best managed – How GP's can pick up on this. From Rathini: 'Needs analysis' to be carried out
2	From Dec '16 meeting: Provide Jane with the names of service users experiencing problems getting through to Canada House and contact her	Heidi Butcher	Issue to be forwarded to Jan Bateman (Service Manager)

	directly with cases		
3	From Dec '16 meeting: Provide the final service specification for IAPT services for circulation to the group	Sharon Dosanjh	Completed
4	Confirm whether funding is available for community services through personal budgets.	Sharon Dosanjh	Completed & Circulated
5	Explain what is happening in terms of commissioned services and confirm the date to know the outcome?	Sharon Dosanjh	Completed & Circulated
6	Explain the breakdown of funding for mental health v older peoples services?	Graham Tanner	To follow up
7	Let the group know how to provide feedback on service user experiences.	Miriam Bullock	Completed & Circulated
8	Update the findings of the personality disorder assessment to the meeting.	Miriam Bullock	Will happen in April
9	Can CCG & Council review the model for commissioning community services in light of the high number of referrals to CMHT?	Sharon Dosanjh/Graham Tanner	See Action 1 response

4. SU & Carer Questions:

a) Questions raised at today's pre-meeting

New Cygnet Health Care Unit:

- Private 18 bed unit to open in 2yrs
- Not widely known
- Is there to be another ward at Priority House?
- Can someone give full update about new unit? *Update: Andy Oldfield from East Kent CCGs has a meeting planned with Cygnet and will feedback information through the County Mental Health Action Group*

Kent strategic model (Live it Well Kent) starting 1st April → Graham Tanner

- Will Medway will consider a similar model?
Response - Medway CCG and Council liaise regularly with counterparts in KCC Strategic Commissioning and are well appraised of the Live Well Kent (Community Mental Health and Wellbeing) service and the innovative outcomes focussed specification. Medway will be monitoring outcomes closely over the first 12 months of operation, particularly in terms of the impact upon primary and secondary healthcare services. The existing service landscape in Medway is, of course, different to that of Kent and therefore a 'like for like' provision may not be the best solution. The principle of supporting individuals with mental health needs to integrate back into their communities, is of course something that we would support. As a first step, consideration will be given to the existing services in Medway which could be developed and integrated in this type of way.

Personality Disorder Unit, Medway Questions → Sharon Dosanjh

- Closed in December. What has happened to those who used the unit?
Response: 18 people were using the unit prior to its closure. All 18 service users had a joint assessment with the Community Mental Health Team (CMHT) and Personality Disorder hostel. 15 were allocated a care coordinator and offered support from the CMHT the other 3 did not require this level of support.

- Look at outcomes – Not sure what this means? Does the MHAG want to see the outcomes for the PD hostel? All papers including the evaluation with outcomes for the hostel are on the Medway CCG website.
- What services are being funded? Is this what mental health services are being funded by the CCG? Or is this asking which services are funded for people with personality disorder? Please clarify
- Is there a spike in people attending A & E? We are unable to identify a spike in A&E directly related to the hostel closure. There was a spike over the Christmas and new Year period and there is currently a spike in the number of people requiring beds but this is a national spike.

Wellbeing Café: Questions → Sharon Dosanjh

- Are statistics available? – The evaluation reports are held by the Sunlight Centre and I am unable to share. There are 88 members of the Wellbeing cafe and about 12 people use it on a Friday/Saturday and 15 on a Sunday. If there are specific questions please could these be emailed and I will answer where possible.
- Has funding switched over? – From who? I am unsure what this means. This service has been funded by Medway CCG and is currently funded until 31st August 2016.
- What journey have service users taken? I need more clarity on this question.

Single Point of Access:

- Did it launch in April? Question → KMPT Sharpin Portia (PSharpin@kmpt.nhs.uk)
- Outcomes from Medway pilot? Question → Angus Gartshore Yes this launched in April and is going well. Portia is the service manager and will be attending the MHAGs in July to give an update.

Concordat outcomes - Jenny Pasternak :

- Major collaborative working
- Street triage pilot-staff member in control room of police station – stats and outcomes being analysed. Query section 136 reductions?
- Talk of similar service in ambulance control room?
- Shared information systems – meeting in April – Task group disbanded – steering group still running.
- Clinical decision unit? – Meeting in April? → Sharon Dosanjh

Services for returning Armed Forces?

- How much funding?
- There are no significant numbers through primary care
- Are local agencies offering therapies? - DWP can access courses
- DWP could look at what the demand is for service personnel – DWP to supply email contact

b) Question going forward to County MHAG – none identified.

5. Information Sharing

1. **County MHAG Update:** The Next meeting is on 20th April: The draft county minutes are available at <http://www.liveitwell.org.uk/your-community/county-mental-health-action-group/>
2. **Commissioners Report:** None available.
3. **Provider updates/New members**

All were asked to send feedback in individually:

Public Health – Sara Moreland : Mental Health Awareness week 16th to 22nd May, 2016.

Carers First – Bobbie Taiano : Turning Point have new support group.

DWP – Paul Newman : Collaborative working to run workshops for people with mental health (see Tracey's email for staff member who is co-ordinating service).

Pohwer – Jenny Wheeler: Running an event on Thursday 7th April to encourage service users from minority ethnic communities (MEC) to have a voice, feedback their experiences on mental health services in Medway and showcase the work being carried out by service providers to support MEC. Quite a poor response at the moment - Outcomes to be fed back at next meeting.

4. Staff Changes – none to report

6. Working Group Update

- Mapping exercise -Renee to update in May
- What other themes for working group?

7. Date of next meeting

31st May, 2016, 10.30am , ThinkAction, Pender House, Whitewall Road, Medway City Estate, Rochester, Kent, ME2 4E

The meeting finished at 11.50am

Action Table with responses

No.	Action	Responsible	Status
1	Ask Graham Tanner if Medway will consider similar model to new the Live Well Kent service.	Marie McEwen	Completed – see above
2	Send questions on Personality Disorder unit to Sharon Dosanjh	Marie McEwen	Completed – see above
3	Send questions on the Wellbeing Café to Sharon Dosanjh	Marie McEwen	Completed – see above
4	Ask Portia Sharpin if the Single Point of Access launched in April.	Marie McEwen	Completed – see above

Minutes posted on: <http://www.liveitwell.org.uk/local-news/medway>

Administration :

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