

What does Single Point of Access mean for GP's?

In response to feedback from GP's and requests from Clinical Commissioning Groups (CCG's), we are proud to announce the launch of Phase 1 of our Single Point of Access (SPoA), our 24/7 secondary mental health response team. From 4 April 2016 SPoA will be available 24hrs a day 7 days a week, including bank holidays.

SPoA is launching in two phases:

Phase 1 - From 4 April 2016 SPoA will accept all urgent and emergency referrals pan county.

Phase 2 - Will see SPoA become the front door of KMPT and accept all referrals regardless of urgency. This will be delivered in a phased way from the summer of 2016. More details of this will follow.

How to contact SPoA:

Telephone: 0300 222 0123

Email: KAMNASCPT.spoa@nhs.net

Post: SPoA, ECAO, Littlebourne Road, Canterbury, Kent CT1 1AZ

Once a referral has been made the team will decide and co-ordinate the next steps in your patient's care. You will also receive an electronic notification of a plan and triage outcome of any patient that has had contact with SPoA.

We are dedicated to continuously improving its services if you have any comments or feedback please let us know at singlepoint.access@kmpt.nhs.uk



Right Help + Right Time = Right Outcome

respect ♦ open ♦ accountable working together ♦ innovative ♦ excellence

Visit us at www.kmpt.nhs.uk